

A. DEFINITIONS

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| Agreement: | the agreement between Customer and Securitas on the basis of which Securitas, whether or not by engaging third parties, undertakes to provide the Services; |
| Customer | the party entering into an Agreement with Securitas to which these general conditions apply; |
| Employee | a person, whether or not employed by Securitas, performing the Services; |
| Equipment | the alarm system, video (recording) equipment, track and trace equipment, personal position alarm system, and/or related facilities and/or other equipment, which are suitable for being connected to the monitoring room ("PAC") or the video monitoring room ("VSC"); |
| Keys | keys, key cards, remote controls and similar objects made available to Securitas by Customer by means of which access may be gained to a Property; |
| PAC | the Monitoring Room receiving (alarm) signals from the Equipment for subsequent processing in accordance with the written instructions agreed upon with the Customer; |
| Sanctions | economic or financial sanctions or trade embargoes or other equivalent restrictive measures imposed, administered or enforced from time to time by the European Union, the governments of other member states of the European Union, the United Nations Security Council, the United States government or an United States agency (including OFAC, the US State Department, the US Department of Commerce and the US Department of Treasury) or the equivalent regulator of any other country which is relevant to this Agreement; |
| Sanctions List | any of the lists of specifically designated nationals or designated persons or entities (or equivalent) in relation to Sanctions, each as amended, supplemented or substituted from time to time; |
| Site(s) | the residence, (office)building or site, establishment, complex or installation, but also for the sake of definition moving objects (like a car) and/or persons) for which the Services are intended; |
| Securitas | the Securitas company specified in the Agreement; |
| Service(s) | the service(s) detailed in the Agreement; |
| Service Fee | the services fee as detailed in the Agreement; |
| Telephone exchange | Securitas' telephone exchange; |
| VSC | the video monitoring room receiving footage from for subsequent processing in accordance with the written instructions as agreed with the Customer. |

B. GENERAL PROVISIONS

Article 1: Applicability

- These general conditions are applicable to all Agreements entered into by Securitas in respect of providing the Services to a Customer as specified in the Agreement. These general conditions are also applicable to all phases preceding such Agreement and to the Services and activities performed by Securitas prior to Agreement.
- Any provision contained in Customer's documents which is contrary to these general conditions shall be null and void. Customer's general conditions are not applicable, even when it is referred to in its orders (for example to a PO) and/or Agreements, the general conditions of Securitas will prevail.
- If and to the extent that these general conditions or the Agreement entered into by Securitas and Customer are deviated from, such deviations shall have been agreed upon explicitly and in writing by persons authorised thereto.
- Within these general conditions the special provisions (section C) shall prevail over the general provisions (section B).

Article 2: Offers and quotations

- All offers and quotations submitted by Securitas are free of engagement, unless a term for accepting an offer or quotation is stipulated therein. Securitas is bound by such offer/quotation only if its acceptance is confirmed by Customer in writing within the term specified in the offer/quotation.
- If Securitas has not specified a term for accepting the offer/quotation, the offer/quotation becomes invalid when thirty (30) days from the date of the offer/quotation have elapsed.
- The Agreement is entered into by and at the time when:
 - an offer/quotation is confirmed in writing by Customer; or
 - Securitas starts performing operations and/or Services.

Article 3: Agreement term

- The Agreement is entered into for an definite term of twelve (12) months, unless agreed upon otherwise in writing.
- An Agreement for a definite term cannot be terminated prematurely and shall be deemed to have been renewed, after expiration of the agreed term for the same period and subsequently again on each occasion, unless the Agreement has been terminated three (3) months prior to expiration of the then current term at the latest by Customer or by Securitas by registered letter with acknowledgement of receipt.

Article 4: Service Fee

- All Service Fees in the offers as referred to in article 2 shall apply only to that specific offers and are exclusive of VAT.
- The one-time administration costs, reporting costs, installation costs and any telecommunications charges are not included in the Service Fee and will be charged separately to the Customer by Securitas.
- Securitas has the right to adjust its Service Fees annually in accordance with the Consumer Price Index, all households based on 2000 = 100, as published by Statistics Netherlands ("Centraal Bureau voor de Statistiek") by multiplying the Service Fee, which is applicable until the date of adjustment, with a fraction number. The numerator is the year price index number of the last completed calendar year. The denominator is the year price index number of the preceding calendar year of the last completed calendar year.
- In addition to the provision in article 4.3, Securitas has the right – if Customer makes use of the Surveillance Services (as stated in article 19 of these general terms and conditions) – in case of any interim general wage increase (i.e. a general wage increase pursuant to the current Collective Labour Agreement and/or government regulations becoming applicable to Securitas) to adjust its Service Fee by a percentage equal to the percentage of the adjustment of Securitas' wage costs resulting from the general wage increase.
- Securitas can reasonable adjust the Service Fee for Monitoring Room services and/or Telephone Message services (as referred to in article 18 and article 21 of these general terms and conditions) if the number of actual telephone and/or alarm-, and fault signals dealt with differ significantly from the average number of telephone- and/or alarm- and fault signals from an average Customer.
- All taxes and charges are payable by the Customer and will be charged by Securitas.

Article 5: Payment

- Customer will be billed on a monthly basis. Invoices are payable within the term specified on the invoice, without any setoff, to the remittance address on the invoice. The Customer's failure to pay any amount when due will be considered a material breach by the Customer. A late charge of 2% a month will be added to balances not paid within fourteen (14) days of the date of the invoice. Customer must notify Securitas in writing of any dispute regarding the amount of an invoice within fourteen (14) days from the invoice date, otherwise all disputes will be deemed waived. Customer will bear all costs associated with Securitas receiving payments due for Services rendered under this Agreement. If Securitas must institute suit or collection services to collect amounts owed to Securitas under this Agreement, Customer agrees to pay Securitas' attorneys' fees and other costs of suit or collection.
- In the event of payment delay, Securitas may suspend the performance of Services rendered under this Agreement, upon ten (10) days prior written notice. Suspension will not release the Customer from any of its obligations under the Agreement.
- In case of non-payment based on liquidity problems of the Customer, Securitas may condition the continued performance of the

Services on immediate cash payment for Services already rendered (whether or not invoiced) and/or for Services to be rendered.

Article 6: Performing of the Services

1. Securitas is obliged to perform its Services to the best of its knowledge and ability, and in accordance with the requirements laid down by the public authorities applicable to private security organisations.
2. Customer shall provide any details or information in writing that are useful and required for the proper performance of the Service(s). Securitas assumes the correctness of the details or information provided by the Customer until Securitas has been informed in writing (by e-mail) otherwise.
3. Securitas does not guarantee a function or result of the Services or accept overall responsibility for the security at the Customer's Property. Unless otherwise agreed in the Agreement, Securitas is not engaged as a security consultant. Securitas makes no representation, express or implied, that its Services will prevent any loss or damage.
4. Subject to the terms of this Agreement, each party may request reasonable adjustments and/or additions to the Services by giving written notice thereof to the other party. Should such adjustments and/or additions in Securitas' opinion require an adjustment of the Service Fee or this Agreement, Securitas shall notify the Customer of such required adjustments to the Service Fee. The parties shall negotiate in good faith on any and all requested adjustments and/or additions to the Services, the Service Fee or this Agreement. In order for any changes to the Services, Service Fees and/or this Agreement to be binding for the parties, all adjustments and/or additions must be agreed in writing with an authorized manager of the relevant party. Unless such agreement is reached, the Services, Service Fees and this Agreement will remain unchanged. For purposes of clarity: Securitas' employees providing the Services are not entitled to agree to adjustments and/or additions to the Services.
5. Securitas shall be allowed to amend the Agreement in order to comply with public instructions, orders, rules and legislation applicable to the Services to be provided hereunder. Such amendments shall be deemed to have been accepted by the Customer unless expressly opposed in writing within five (5) working days from their communication. In case of opposition, Securitas shall be entitled to terminate the Agreement.
6. Any terms (of delivery) agreed by Securitas with Customer shall not constitute a deadline at any time, unless parties have explicitly agreed otherwise. In case of a term being exceeded, Securitas shall be in default only when Customer has given Securitas notice of default in writing and has given Securitas a reasonable term to fulfil its obligation and Securitas has failed to do so within that time.

Article 7: Use of a SIM-card

1. If Securitas places a SIM-card in the Equipment used for the Services this clause applies.
2. Securitas aims to connect the SIM-card to a network of a telecommunication provider within thirty (30) days after delivery.
3. Client is not allowed to remove the SIM-card from the Equipment, unless with prior writing approval. The SIM-card can only be used in connection with the Service(s) and therefore not for other purposes.
4. The SIM-card is the property of Securitas. Client shall be liable for any damage and/or loss in case of, but not limited to, unauthorised use, theft of and damage to the SIM-card. In case of unauthorised use, theft of and damage to the SIM-card, Client shall notify Securitas thereof as soon as possible, enabling Securitas to contact the telecommunication provider to have the SIM-card blocked.
5. Securitas and/or telecommunication provider have the right, in case of unauthorised use of the SIM-card by Client and/or if unexplainable increase of communication charges, to proceed to (partially) blocking the SIM-card. It will be unblocked when Client has discontinued the improper use and has complied with all its financial obligations or has given adequate security for said obligations.
6. The SIM-card being blocked does not relieve Client from the obligation to pay outstanding charges nor does it result in automatic termination of the Agreement.
7. Securitas and/or provider have the right to replace the SIM-card by another SIM-card.
8. Apart from the subscription charges, Securitas invoices the actual call and communication charges for the telecommunication ser-

vices. The level of those charges is determined by the telecommunication provider. Securitas may adjust the subscription charge, if the actual telecommunication charges significantly deviates from the agreed telecommunication charges.

Article 8: The Customer's commitment

1. The Customer shall at all times cooperate with Securitas to allow Securitas to provide the Services under the best possible conditions. This shall include, but not be limited to, the Customer providing (i) a safe, healthy working environment for Securitas personnel in accordance with applicable laws and regulations, (ii) all relevant information, access and assistance that Securitas reasonably requires to perform the Services without interruption, including, without limitation, suitable office space and utilities, and (iii) prompt notice of anything that may affect Securitas' safety, risk or obligations under this Agreement or which is likely to lead to an increase in Securitas' costs for providing the Services.
2. Customer represents and warrants that it is not a person that is listed on, or owned (whether directly or indirectly) or controlled by a person listed on, a Sanctions List. For the purposes of this clause, "ownership" and control" have the meaning given to them in the applicable Sanctions or in any official guidance in relation to such Sanctions.
3. Customer represents and warrants that it does not, directly or indirectly, engage, without prior authorisation from a competent authority (where permitted), in activities that are prohibited by Sanctions.

Article 9: Termination of the Agreement

1. If Securitas fails to carry out the Services in accordance with the Agreement, the Customer may terminate the Agreement upon giving ten (10) days' notice to Securitas, provided the Customer has first requested Securitas by written notice to remedy any default or to re-perform any failure in the Services within a reasonable time specified in the notice and Securitas failed to do so within that reasonable time.
2. Securitas may terminate this Agreement for good cause upon ten (10) days' prior written notice to the Customer. "Good cause" for Securitas will include, without limitation: (i) any material or persistent minor breach by Customer of its obligations under this Agreement, (ii) cancellation of or a material change to any of Securitas' insurance coverage relevant to this Agreement, (iii) a change in applicable laws or regulations that has a material affect on, or causes a material change to the obligations of Securitas under this Agreement, (iv) if the Customer becomes insolvent, an application for insolvency procedure or similar has been submitted by or against the company, or (v) any act, omission or conduct of the Customer, which in Securitas' reasonable opinion, brings or may bring Securitas' business or reputation into disrepute. The Customer shall be responsible for payment for all Services rendered through the termination date in accordance with this Agreement. If termination of this Agreement is due to Customer's material breach of this Agreement, the Customer shall reimburse Securitas for any costs due to such breach.
3. If it is or becomes unlawful, or contrary to any law, enabling legislation, executive order or regulation in relation to Sanctions, for Securitas to perform any of its obligations under this Agreement, or if the Customer or its direct or indirect owner is added to a Sanctions List: (i) Securitas may, in its absolute discretion cease performing its obligations under this Agreement immediately and/or terminate this Agreement; (ii) and Customer agrees that Securitas will not be liable to Customer for any loss (including any consequential loss), damage or delay whatsoever as a result of Securitas ceasing to perform its obligations and/or terminating this Agreement in accordance with clause 9.2 above.
4. Upon termination of this Agreement, Securitas shall be discharged from all further performance under this Agreement and shall be entitled to enter the Site(-s) and recover any equipment, materials, software and/or documents (including but not limited to retrieval and/or destruction of electronic documents and data) belonging to Securitas.

Article 10: Liability

1. Securitas shall be liable to Customer only for any direct loss resulting from gross negligence and/or wilful misconduct of (Employees by) Securitas and to the extent that such liability is covered by Securitas' liability insurance in place at the time of the

damage and/or loss causing event. In that case, Securitas' liability is limited to € 20.000,- per event or series of related events and to € 100.000,- a year maximum.

2. Any liability of Securitas for any indirect or consequential loss, including in any case – but not exclusively – loss of profit, loss of sales and loss of savings, is excluded.
3. Securitas' liability for any loss resulting from Keys that were entrusted to Securitas in the scope of performing the Agreement having been lost by Securitas is limited to an amount of € 10.000,- per event and per year.
4. Securitas shall not be liable in any case for the consequences of incorrect details provided by or on behalf of Customer. Securitas shall not be liable for any incorrectness or incompleteness data received or sent, delays or mistakes in transmission of data, communication failures, persons specified by Customer being unable to reach, (the consequences of) computer, pager, telephone or fax failures, programming errors, failures or disruptions of land lines, wherever caused.
5. Securitas shall not be liable at any time for a damage and/or loss causing event, if it has not been held liable for the damage and/or loss caused thereby by Customer within thirty (30) days from the damage and/or loss causing event.
6. Securitas shall not be liable at any time for damage and/or loss causing events as a result of terrorist attacks and/or wartime conditions.
7. Securitas shall not be liable for any damage and/or loss to the extent that such damage and/or loss exceeds the value of the activities to be performed by Securitas, as specified in the invoice covering the month in which the event took place.
8. Securitas shall not be liable for any damage and/or loss if Customer has taken out an insurance against such damage and/or loss, or could have taken out such insurance in reason. Customer shall indemnify Securitas against any relevant claims of insurers and any other parties.
9. The conditions, exclusions and limitations of liability as set out in these general conditions are stipulated to the same extent for the Employees as well as for those parties from which Securitas purchases products and/or services supplied.

Article 11: Indemnification

The Customer shall indemnify and hold Securitas harmless from and against any losses, which Securitas may incur or which may be made against Securitas by any third party as a result of or in connection with the performance of the Services under this Agreement unless such losses arise from any negligent act or omission on the part of Securitas or its Employees.

Article 12: Grounds for relief

1. The following circumstances shall be considered as grounds for relief if they delay or impede the performance of this Agreement: any circumstance beyond the reasonable control of a party such as fire, war, mobilization or military call up of a comparable scope, requisition, seizure, currency restrictions, insurrection and civil commotion, hi-jacking or an act of terrorism, epidemic, pandemic, shortage of transport, general shortage of materials or personnel, strikes or other industrial disputes and defects or delays in deliveries by sub-contractors caused by any such circumstance as referred to in this Article.
2. The party intending to claim relief under article 12.1 shall inform the other party without delay on the occurrence and on the cessation of such circumstance.
3. If grounds for relief prevent the Customer from fulfilling its obligations, the Customer shall reimburse Securitas for costs incurred in securing and protecting the Site(s). The Customer shall also reimburse Securitas for costs incurred for personnel, sub-contractors and equipment which, with the consent of the Customer, are held in readiness to resume the Services.
4. Notwithstanding any other provision of this Agreement, a party shall be entitled to terminate this Agreement and the Services with immediate effect by written notice to the other party if performance of the respective undertakings is delayed more than thirty (30) days by reason of any grounds for relief as described in article 12.1.

Article 13: Insurance

Securitas will, at all times during the term of this Agreement, maintain insurance related to the liability accepted by Securitas under

this Agreement, in amounts and on such terms as Securitas, in its sole discretion, decides. The liability insurance coverage held by Securitas will not cover Losses resulting from the Customer's acts or omissions. Securitas will, upon written request by the Customer, supply the Customer with a certificate of insurance evidencing the above stated policies.

Article 14: Taking over staff

1. Both Customer and Securitas shall not exercise any influence or cause any influence to be exercised on or lend its cooperation or cause its cooperation to be lent to an Employee who is employed by the other party to join it or to perform activities for it directly or through third parties engaged.
2. The provision in paragraph 1 is applicable both during the term of the Agreement of employment between the Employee and Securitas and during the period of one (1) year after termination of said Agreement of employment, subject to forfeiting a penalty immediately payable of € 12.500,- for each violation, unless Securitas has informed the other party in writing not to object thereto. This provision remains effective up to one (1) year from termination of the Agreement.

Article 15: Confidentiality and data protection

1. Each party shall keep confidential and shall not disclose any confidential information of the other party disclosed to it in connection with this Agreement except as required for the purpose of the delivery of Services and performance of any other duties under this Agreement. Information shall be considered to be confidential if it has been designated as confidential by the disclosing party at the time of disclosure, or if it, considering all the circumstances surrounding the disclosure, ought reasonably to be understood by the receiving party to be confidential. For purposes of clarity, Securitas' service plans (the "Security Manual" and/or similar documentation) shall always be considered as confidential information for the purpose of this article 15 and is protected by intellectual property rights. Neither party will have any duty of confidentiality under this Agreement with respect to information which: (i) is or subsequently becomes publicly available without breach of any obligation under this Agreement; (ii) was in the possession of the other party prior to the time of first disclosure hereunder; (iii) is developed by the other party without any use of or reference to any confidential information received from the disclosing party; (iv) is obtained without restriction from a third party reasonably believed by the other party to be free to provide such information without breach of any obligation owed to the disclosing party; (v) is disclosed with the prior written approval of the disclosing party; or (vi) is disclosed pursuant to the order or requirement of a court, administrative agency, or other government body.
2. The parties acknowledge that access and distribution of personal information of the other party or its employees, agents or related parties may be necessary for the proper performance of the Services as set out in this Agreement. Both parties agree to use any personal information obtained throughout the performance of this Agreement with care, in keeping with all applicable rules and regulations and to use such information only for the purpose of performing their duties as set out in this Agreement.

Artikel 16: Miscellaneous

1. In the event that a provision in these general conditions is nullified, is declared null and void or is denied its validity by a judicial authority, such shall not affect the other provisions in these general conditions. In that case Securitas and Customer will enter into consultations to agree upon a new, substituting provision, the purpose and the purport of the nullified, or invalidated provision being upheld to the greatest possible extent.
2. All notices to be delivered under this Agreement shall be in writing and made by courier, facsimile, overnight mail or certified mail, addressed to the other party at its address set forth in the Schedule or at such other address as the other party may have designated in writing. Any notice so sent shall be deemed received as follows: (i) if hand delivered, on delivery, (ii) if by commercial courier, on delivery, (iii) if by registered mail, three (3) business days after mailing, and (iv) if by facsimile, upon receipt.
3. Neither party will assign this Agreement without the other party's written consent, which shall not be unreasonably withheld. However, Securitas may assign this Agreement at any time to any of its affiliates, subsidiaries or successors.

4. All changes and amendments to this Agreement, or any part hereof, will be binding on either party only if approved in writing by an authorized representative of that party.

Article 17: Governing law and jurisdiction

3. These general conditions, the Agreement and any agreements arising therefrom are governed by Dutch law.
4. The provisions of the United Nations Convention on Agreements for the International Sale of Goods are not applicable and neither is any future international convention on the sale of movable goods, the applicability of which may be excluded by parties.
5. Any disputes that may arise between parties related to these general conditions, the Agreement of any agreements arising therefrom shall be settled by the competent court at Eindhoven, unless another court is competent pursuant to mandatory law or if parties jointly prefer a competent court elsewhere.

C. SPECIFIC CONDITIONS

Article 18: Monitoring Room Services

1. These Services consist of Securitas' monitoring room ("PAC") receiving alarm signals from Clients' Equipment and subsequently informing the persons mentioned in the warning-protocol (who to call on what number) filled out by the Customer. Securitas will inform the emergency services (fire- and/or police department) in accordance with legislation.
2. Securitas will solely inform the persons mentioned in the warning-protocol, and in the order specified by Client as far as reasonably possible. Securitas will save the warning-protocol in its files.
3. The monitoring room service serve as a signalling services only and does not give Customer any guarantee to prevent burglaries, fire and other causes of damage.
4. Securitas will exclusively inform the persons mentioned in the warning-protocol, and in the order specified by Customer to the greatest possible extent. Securitas will store said instructions in a databank.
5. Customer shall notify Securitas of any changes in the instructions referred to in article 18.4 in writing. The rate for the monitoring room services includes four (4) changes for each Site annually to be passed on and processed in the details provided by Customer. If this number is exceeded, additional costs based on the effective hourly rate as well as costs of pass cards, postage and/or forwarding costs may be charged.
6. If during the term of the Agreement ten (10) false alarm signals for each Site have occurred, Securitas will have the right to charge € 15,- excluding VAT for each false alarm signal for each Site from the eleventh (11th) alarm signal.
7. Customer shall ensure that instructions are provided to third parties (for example its employees) which, for the purpose of the monitoring room services being performed correctly, have to be acquainted with the operating instructions of the Equipment and the procedures in the event of an alarm.
8. If the data received by the PAC is different from the data recorded by the Equipment, the data of the PAC will – in the event of a dispute – prevail.
9. Securitas is not responsible and neither liable for the consequences of any interruptions in the connection between the PAC and the Equipment.

Article 19: Video Monitoring Room Services

1. These Services consists of Securitas' Video Monitoring Room ("VSC") verifying and alarm by trying to establish a connection with the camera(s) installed at the Property and subsequently informing the persons mentioned in the warning-protocol (who to call on what number) filled out by the Customer. Securitas will inform the emergency services (fire- and/or police department) in accordance with legislation.
2. The Video Monitoring Room Services may also consist of conducting pre-emptive surveillance.
3. The provisions in article 18 paragraphs 2 to 9 inclusive (Monitoring Room Services) are applicable mutatis mutandis to the Video Monitoring Room Services.
4. In verifying an alarm the Employee, will consult the footage available for five (5) minutes maximum after connection as been established and report the observations in accordance with the warning-protocol.

5. In case of pre-emptive surveillance, Securitas will conduct surveillance through a video connection with the Site at times agreed upon with Customer.
6. If the footage gives reason to believe further action is required or if the footage cannot be assessed due to a poor connection and/or poor atmospheric conditions, the Employee has the right, for Customer's account, to contact an Employee (if Securitas also provides Surveillance Services) or inform the persons mentioned in the warning-protocol in order to give them the opportunity to investigate the situation at hand.
7. The quality of the video pictures may be adversely affected by external circumstances which are beyond the reasonable control of Securitas. Such circumstances include, but are not limited to, the quality of the connections between the Equipment and the VSC Site, as well as poor atmospheric conditions and lighting near the Property. Subsequently, the correctness and completeness of the observation by the Employees cannot be guaranteed at any time.

Article 20: Surveillance Services

1. These Services consist of an Employee responding to an alarm received by the monitoring room (PAC) and conducts an on-site investigation into the cause of the alarm. The Surveillance Services may also consist of opening and/or closing of a Site.
2. If the alarm system of the Customer is not connected to PAC of Securitas, but to the PAC of a third party, Securitas is not responsible or liable for the operation of that PAC of that third party and for any (incorrect) details provided by that PAC to the security officer of Securitas who responds to the alarm. The PAC of said third party is responsible for the registration of any changes in the contact persons list of the Customer to be informed and action plans in the event of an alarm and ensures that the persons specified by Customer are contacted.
3. Irrespective of the cause, a needless alarm response will be deemed as a Surveillance Service and charged as such to the Customer. If the Employee is requested to visit the Site without an alarm this will be charged to the Customer.
4. Securitas shall not be liable for any delays in opening or closing the Sites resulting from unforeseen circumstances, such as unusually heavy traffic and unusual weather conditions.
5. The Services will not include breaking down work strikes, getting involved in any way in political or comparable disputes, or getting involved in disputes between the Customer and a third party.
6. Neither Securitas nor its Employees are obliged to use violence or to expose themselves to such.
7. Securitas shall not be liable for any delays in opening or closing the Site resulting from reasons beyond Securitas' reasonable control, such as unusually heavy traffic and unusual weather conditions.

Article 21: Telephone Message Services

1. The Services of consist of allowing the Customer to forward its incoming telephone calls to the Telephone Exchange, or Securitas providing a telephone number to Customer and act as its customer service.
2. The only task of Securitas is to pass on messages to the Customer. Therefore, Securitas not respond to requests for information or comments and it will not deal with complaints from Customer's customers.
3. Securitas will charge the number of additional messages in accordance with the agreed Service Fee for the agreed number of messages.

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